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If your Bose SoundLink Micro is not charging, first try a different power outlet and plug the adapter directly into the socket. If this doesn't help, clean the charging port, replace the USB cable, and update the firmware of your speaker. Let's get in-depth! Here's everything that can prevent your Bose Micro SoundLink from charging: A defective power outlet or indirect connection. Clogged, blocked, or obstructed charging port. A defective charging cable or bent connectors. Outdated firmware causing indicator problems. Software-related bugs causing indicator issues. A defective power adapter or incompatible brick. A hardware defect with the SoundLink speaker. Before we start, let's understand the battery indicator lights on your Bose SoundLink Micro! Bose SoundLink Micro Battery Indicator: ●●●●● First LED blinking0-20% battery ●●●●● Second LED blinking20-40% battery ●●●●● Third LED blinking40-60% battery ●●●●● Fourth LED blinking60-80% battery ●●●●● Fifth LED blinking80-100% battery ●●●●● All five LEDs blinking100% battery ●●●●● 1-3-5 LEDs blinkingCHARGING ERROR Tip: Try all steps chronologically! If your Bose SoundLink Micro is not charging, and the indicator light is not blinking, the first step is to relocate your device near a different and proven electrical outlet. We recommend testing whether the selected power outlet is working by plugging in your phone charger to check the functionality. If the power socket is proven to work, try charging your Bose. If you've been attempting to charge your Bose Micro SoundLink without a power outlet, directly from a USB port of your PC/laptop, that's not the optimal approach. So, we strongly recommend getting a compatible 1000 mA or higher power adapter (brick) and connecting it to a wall outlet. Another very important factor when charging Bose SoundLink through a power outlet is to only use a direct connection. This means plugging the power brick directly into the socket, without any third-party plugs such as smart plugs, electrical dividers, and power surge protectors. So, if you're using an extender, disconnect the plug from the socket and connect the power brick of your Bose SoundLink micro directly. Then observe the LED indication on the device and check whether the speaker is now charging! If your Bose SoundLink Micro is not charging at all, the next step is to closely inspect, and clean the charging port from obstructions. Considering the small size of the speaker, we often carry it around in thigh spaces such as backpacks, and pockets, causing the port to accumulate dust. Hence, cleaning the Bose charging port thoroughly might be the only effective solution for you! Here's how to safely clean the charging port of your Bose SoundLink Micro: Take a toothpick, an ear stick, and possibly an old toothbrush. Turn off your Bose SoundLink Micro and unplug from the A/C. Use the toothpick to gently scrub all the dust from both sides. Then, use the ear stick and toothbrush to collect all the debris. Repeat several times until the charging port is completely clean. When you're ready to clean the charging port, go ahead and connect your Bose SoundLink to the charger. Then, observe the charging indicators to check whether your battery is charging. If not, continue reading... If your Bose SoundLink Micro Bluetooth speaker not charging, the culprit is often related to the USB charging cable. One side of the cable is micro USB and the other side is USB-A, and if one of the connectors is bent, loose, or somehow defective, your SoundLink Micro will not charge. So, perform a quick inspection of both connectors and if you have another device that uses a micro USB charging port, you can test the cable. If the secondary device is not charging as well, chances are that the cable is defective, and you would need a replacement to continue using your Bose. If your USB cable doesn't seem to be working, there is another thing to test before rushing to conclusions. The power brick (adapter) plays a vital role in charging your Bose SoundLink, and if defective, the speaker won't charge. If you have a replacement power adapter with a USB-A output port, go ahead and implement the piece into your setup. If your Bose SoundLink Micro starts charging with the new adapter, then your USB cable is intact, and you will need to find a replacement adapter for your setup. Reminder: You need a standard 5 V output power adapter! If nothing seems to help with the charging problem of your Bose SoundLink Micro, the next step is to update the firmware of the speaker. The thing is, the Bose speaker could be charging well, but in silence, without the indicator showing progress, typically caused by system-related errors. So, updating the firmware might solve your charging problem instantly! Here's how to update the firmware of your Bose SoundLink speaker: Sit on a computer or laptop with internet access. Then, navigate to the Bose Firmware Updater. Accept and Continue after reviewing the ToS. Click on the "Download" button to get the file. Click to open the (.exe) and install the updater. Connect the SoundLink Micro to the computer. The USB-A side of the cable plugs into the PC. The micro USB end plugs into the Bose speaker. The updater should detect the plugged speaker. Click on "Apply Changes" to begin the upgrade. Once updated, you can disconnect your speaker. When the upgrade is ready, go ahead and connect your Bose SoundLink Micro to a power outlet via an adapter and check whether the battery is charging. Tip: Be patient as your Bose speaker might start charging up to 60 seconds after being plugged in, and then the LED will start blinking. So, if nothing helps, and the Bose SoundLink Micro is not charging, it's time to perform a factory reset to eliminate all system problems. However, the factory reset will permanently erase all the in-app settings as well as custom configurations, so any important settings must be backed up. When you're ready, here's how to factory reset Bose SoundLink Micro: Verify that your Bose speaker is on and working. Press and hold the Power button for 10 seconds. Wait for the LEDs to light up to show the charge. Shortly after, you should also hear a voice prompt. In 10 seconds, the Bluetooth light will blink in blue. This means that the Bose SoundLink Micro is reset. When the factory reset is over, you can plug the speaker into a power outlet using a power brick and test whether the device is now charging. Again, be patient and wait for at least 60 seconds. Well, even if very rarely, the battery of your speaker could be, let's say "clogged" which happens if you haven't used the speaker for a long time or at freezing temperatures. Put simply, you need to let the device acclimatize, which will resume the operation of the battery and fix the charging. So, if you've just received your speaker, and it's very cold outside, let the speaker sit a room temperature for ~20-30 minutes. Then, try to charge the device by connecting it to a wall outlet, and wait for quite some time, so you can confirm whether the speaker is going to charge or not. If you're about to give up and nothing helps, we recommend leaving the speaker plugged into the power outlet overnight. This would be a solid 12 hours of charging, which sometimes helps and reboots the battery operation. Last Steps: If your Bose SoundLink speaker is not charging, contact Bose Customer Support or get in touch with the local merchant to claim your warranty. Hence, if your Bose SoundLink Micro not charging, switch to a different power outlet, test via a different USB-A to microUSB cable, and upgrade your Bose firmware. Additionally, you should clean the charging port from obstructions or attempt a factory reset. We hope this guide was helpful, so follow us for more Bose SoundLink Micro troubleshooting! Finn Wheatley, a Master's graduate in Computer Science from UCL, London, honed his skills at small data science consultancies. There, he helped large corporations enhance their data capabilities by deploying cutting-edge machine learning analytics and resolving technical hurdles. If your Bose SoundLink Micro not charging, don't search further and keep reading this guide! We understand the hurdle of replugging your Bose SoundLink Micro speaker several times, only to realize that the device won't start charging. 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So, we strongly recommend getting a compatible 1000 mA or higher power adapter (brick) and connecting it to a wall outlet. Another very important factor when charging Bose SoundLink through a power outlet is to only use a direct connection. This means plugging the power brick directly into the socket, without any third-party plugs such as smart plugs, electrical dividers, and power surge protectors. So, if you're using an extender, disconnect the plug from the socket and connect the power brick of your Bose SoundLink micro directly. Then observe the LED indication on the device and check whether the speaker is now charging! If your Bose SoundLink Micro is not charging at all, the next step is to closely inspect, and clean the charging port from obstructions. Considering the small size of the speaker, we often carry it around in thigh spaces such as backpacks, and pockets, causing the port to accumulate dust. Hence, cleaning the Bose charging port thoroughly might be the only effective solution for you! Here's how to safely clean the charging port of your Bose SoundLink Micro: Take a toothpick, an ear stick, and possibly an old toothbrush. Turn off your Bose SoundLink Micro and unplug from the A/C. Use the toothpick to gently scrub all the dust from both sides. Then, use the ear stick and toothbrush to collect all the debris. Repeat several times until the charging port is completely clean. When you're ready to clean the charging port, go ahead and connect your Bose SoundLink to the charger. Then, observe the charging indicators to check whether your battery is charging. If not, continue reading... If your Bose SoundLink Micro Bluetooth speaker not charging, the culprit is often related to the USB charging cable. One side of the cable is micro USB and the other side is USB-A, and if one of the connectors is bent, loose, or somehow defective, your SoundLink Micro will not charge. 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The thing is, the Bose speaker could be charging well, but in silence, without the indicator showing progress, typically caused by system-related errors. So, updating the firmware might solve your charging problem instantly! Here's how to update the firmware of your Bose SoundLink speaker: Sit on a computer or laptop with internet access. Then, navigate to the Bose Firmware Updater. Accept and Continue after reviewing the ToS. Click on the "Download" button to get the file. Click to open the (.exe) and install the updater. Connect the SoundLink Micro to the computer. The USB-A side of the cable plugs into the PC. The micro USB end plugs into the Bose speaker. The updater should detect the plugged speaker. Click on "Apply Changes" to begin the upgrade. Once updated, you can disconnect your speaker. When the upgrade is ready, go ahead and connect your Bose SoundLink Micro to a power outlet via an adapter and check whether the battery is charging. Tip: Be patient as your Bose speaker might start charging up to 60 seconds after being plugged in, and then the LED will start blinking. So, if nothing helps, and the Bose SoundLink Micro is not charging, it's time to perform a factory reset to eliminate all system problems. However, the factory reset will permanently erase all the in-app settings as well as custom configurations, so any important settings must be backed up. When you're ready, here's how to factory reset Bose SoundLink Micro: Verify that your Bose speaker is on and working. Press and hold the Power button for 10 seconds. Wait for the LEDs to light up to show the charge. Shortly after, you should also hear a voice prompt. In 10 seconds, the Bluetooth light will blink in blue. This means that the Bose SoundLink Micro is reset. When the factory reset is over, you can plug the speaker into a power outlet using a power brick and test whether the device is now charging. Again, be patient and wait for at least 60 seconds. Well, even if very rarely, the battery of your speaker could be, let's say "clogged" which happens if you haven't used the speaker for a long time or at freezing temperatures. Put simply, you need to let the device acclimatize, which will resume the operation of the battery and fix the charging. So, if you've just received your speaker, and it's very cold outside, let the speaker sit a room temperature for ~20-30 minutes. Then, try to charge the device by connecting it to a wall outlet, and wait for quite some time, so you can confirm whether the speaker is going to charge or not. If you're about to give up and nothing helps, we recommend leaving the speaker plugged into the power outlet overnight. This would be a solid 12 hours of charging, which sometimes helps and reboots the battery operation. Last Steps: If your Bose SoundLink speaker is not charging, contact Bose Customer Support or get in touch with the local merchant to claim your warranty. Hence, if your Bose SoundLink Micro not charging, switch to a different power outlet, test via a different USB-A to microUSB cable, and upgrade your Bose firmware. Additionally, you should clean the charging port from obstructions or attempt a factory reset. We hope this guide was helpful, so follow us for more Bose SoundLink Micro troubleshooting! Finn Wheatley, a Master's graduate in Computer Science from UCL, London, honed his skills at small data science consultancies. There, he helped large corporations enhance their data capabilities by deploying cutting-edge machine learning analytics and resolving technical hurdles. Emma Richey and 1 contributorLast updated on Improper ConnectionOut-of-Date SoftwareSoftware MalfunctionFaulty USB CableFaulty Power AdapterFaulty BatteryRelated ProblemsMake sure that the power cord is properly connected at both ends. Unplug both ends of the power cord then reconnect both ends firmly to the speaker and the USB power source. You may need to reset the product to bring it back to its default factory state. Keep in mind that this will delete all saved settings. To do this:Press the power button to turn on the speaker.Press and hold the power button for 10 seconds. Wait until you see a blinking blue light coming from the Bluetooth button. You will then hear a voice prompt asking you to select a language.Set up the Bluetooth speaker.If the USB cable included with your product still does not allow it to charge after ensuring firm connection and the updates and reset do not help the issue, try connecting your product with a different USB cable.If you have replaced the USB cable and the product still does not charge, you may need to replace the AC adapter. AC adapters with a higher current rating generally charge products faster than those with a lower rating. Current ratings are typically listed on the label for the AC adapter in Amps (A) or milliamps (mA). A current rating of 1 A / 1000 mA or higher is recommended. The closer the amp rating of the AC adapter is to the maximum amp rating of the product, the more quickly the product will recharge. Refer to the specifications indicated on the product or within its owner's guide for details. Be sure to use a safety-agency-approved power supply that meets local regulatory requirements (e.g. UL, CSA, VDE, CCC).After exhausting all other methods, you may need to replace your product's battery. With prolonged use, lithium ion batteries deplete their function overtime. The normal charging power for a lithium ion battery is about 300-500 charging cycles. To avoid future problems, be sure to purchase a genuine replacement battery.Haven't found the solution to your problem?Browse our forum 3345 Regardless of the issue you are experiencing with your product, try updating it. Visit btu.bose.com and follow the instructions to ensure your product has the latest features and enhancements. Unplug both ends of the USB cable then reconnect both ends to ensure they are firmly connected to the speaker and the USB power source. Much like rebooting a smartphone, your product might need to be reset on occasion to correct minor issues. For more info, see [Resetting your product](#). Try connecting your product with a different USB cable to determine if there is an issue with the first cable. Charge times can vary based on the charger. Chargers with a higher current rating generally charge products faster than those with a lower rating. Chargers typically list a current rating on the label in amps (A) or milliamps (mA). A current rating of 1 A / 1000 mA or higher is recommended. On the USB charger, there will be text that indicates the amp (A) or milliamp (mA) rating of the charger. This rating varies among chargers - including those supplied with different models of Bose products. The closer the amp rating of the charger is to the maximum amp rating of the product, the more quickly the product will recharge. If the amp rating of the charger is too low, the product may recharge slowly or not at all. Refer to the specifications indicated on the product or within it's owner's guide on for details. Some products require minimum of 1 amp of current in order to recharge. Many USB ports on a computers can only provide a maximum of 0.5 amps of current. Be sure to use a safety-agency-approved power supply that meets local regulatory requirements (e.g. UL, CSA, VDE, CCC). If the steps provided do not resolve your issue, your product may need service. Follow the link below for more information on how to service your product. Depending on your product and region, you will be provided a contact number or the ability to setup service online. Click here to start service The included power cord does not charge the speaker. Potential causes include an improper connection, an out-of-date software, a software malfunction, a faulty charging cable, a faulty power adapter, and a faulty battery. When encountering charging issues with your Bose SoundLink Micro, it can be frustrating to troubleshoot the root cause. The inability to power up your device can disrupt your listening experience and leave you searching for solutions. By following a few systematic steps, you can potentially address the problem and restore your speaker's functionality. Let's explore some common strategies that could help revive your Bose SoundLink Micro and get you back to enjoying your favorite tunes without interruptions. Key Takeaways Check USB cable and power source compatibility. Ensure USB charger meets power requirements. Reset speaker and consider firmware update. Seek professional repair or service if issues persist. Common Causes of Charging Issues >>One of the primary factors contributing to charging issues with the Bose SoundLink Micro is the use of an incompatible USB cable. When attempting to charge the speaker, it is essential to ensure that the USB cable being used is compatible with the Bose SoundLink Micro. Proper connection of the USB cable to both the speaker and the power source is crucial for successful charging. The power rating of the USB charger is also significant, as using a charger that does not meet the required power rating may result in the Bose SoundLink Micro not charging properly. Furthermore, outdated firmware can lead to charging problems, but this issue can often be resolved by updating the speaker's firmware. To troubleshoot charging issues with the Bose SoundLink Micro, it is advisable to check for any available product updates, ensure a suitable power supply, and use a compatible USB cable for charging. Troubleshooting Steps for Faulty Charging When troubleshooting faulty charging issues with the Bose SoundLink Micro, the initial step is to verify the integrity of the power cord connections at both ends to ensure a secure and stable link. To further diagnose and resolve charging problems, consider the following steps: Check USB Cable and Power Requirement: Ensure that the USB cable being used is not damaged and can adequately transmit power to the device. Verify that the USB charger meets the power requirement of the Bose SoundLink Micro for effective charging. Try a Different USB Cable: Test charging with a different USB cable to rule out any cable-related issues that may be preventing the device from charging properly. Reset or Adjust Power Source: If charging issues persist, reset the Bose SoundLink Micro to default factory settings to potentially resolve any software-related problems. Consider replacing the AC adapter with a higher current rating if the charging problem persists, ensuring compatibility and safety standards are met. Resetting Your Bose SoundLink Micro To ensure effective troubleshooting of charging issues with the Bose SoundLink Micro, understanding the process of resetting the device is essential. Resetting your Bose SoundLink Micro can help resolve charging issues by rebooting the system. One simple way to reset the device is by holding the Multi-function button for 10 seconds while the speaker is powered on. Additionally, you can consider putting the speaker in ship mode by pressing and holding the Multi-function button for 10 seconds, then unplugging it. For more advanced resetting techniques, you may simultaneously release the power button and insert the charging cable to initiate a reset. Following these specific steps to reset your Bose SoundLink Micro can help effectively troubleshoot charging problems. Checking Power Adapters and Cables Inspecting the power adapters and cables is crucial in troubleshooting charging issues with the Bose SoundLink Micro speaker. To ensure efficient charging and prevent potential hazards, consider the following: Check the Power Adapter's Specifications: Make sure the power adapter has a current rating of 1 A / 1000mA or higher. Using a power adapter that meets local regulatory standards is essential to avoid charging issues and ensure the safety of the device. Inspect the USB Cable for Damage: Examine the USB cable used for charging the speaker for any signs of damage or fraying. Damaged cables can lead to connection problems and inefficient charging. Ensure Secure Connections: Verify that the USB cable is securely connected to both the speaker and the power source. If the current cable is not charging the Bose SoundLink Micro effectively, try using a different USB cable to see if that resolves the issue. Seeking Professional Service Options Consider exploring authorized Bose service centers to address charging issues with your Bose SoundLink Micro speaker. When facing charging problems, it is crucial to ensure that the issue is not with the USB cable or power adapter. Seek professional repairs from certified technicians who specialize in Bose products to guarantee optimal service. Verify the maximum amp rating of the charging equipment to match the requirements of the Bose SoundLink Micro for efficient charging. Contact Bose customer support for guidance on troubleshooting charging issues and determining the warranty status for possible coverage of repairs. Utilizing authorized service centers can provide peace of mind regarding the authenticity of replacement parts and the expertise of the technicians. Additionally, seeking recommendations from online forums or communities can lead you to reputable repair services with a proven track record of successfully fixing Bose devices. By choosing professional repair options, you can ensure that your Bose SoundLink Micro receives the best care possible for resolving its charging issues. Frequently Asked Questions Why Is My Bose Soundlink Micro Not Charging? The Bose SoundLink Micro may not charge due to issues like an improper cable connection or a faulty USB cable. To ensure efficient charging, using a charger with a current rating of 1A or higher is recommended. How Do I Fix My Bose Soundlink Not Charging? To address charging issues with the Bose SoundLink Micro, ensure proper power cord connection, check for software updates, try alternate USB cables, upgrade to a higher current AC adapter if necessary, and use a safety-approved adapter meeting local standards. How Do I Reset My Bose Soundlink Micro? To reset your Bose SoundLink Micro, hold the Power button for 10 seconds. This action initiates the reset process, similar to rebooting a smartphone for software-related issues. After resetting, reestablish the Bluetooth connection for optimal functionality. How Do I Know if My Bose Micro Soundlink is Charging? To determine if your Bose SoundLink Micro is charging, observe the presence of a solid red light during the charging process. This light will turn off once the battery is fully charged. Additionally, you can monitor the battery status through the Bose Connect app. Conclusion In conclusion, addressing charging issues with the Bose SoundLink Micro involves several steps: Troubleshooting common causes. Resetting the device. Checking power adapters and cables. Seeking professional service if necessary. By following these steps, users can effectively resolve problems with the speaker not charging properly.